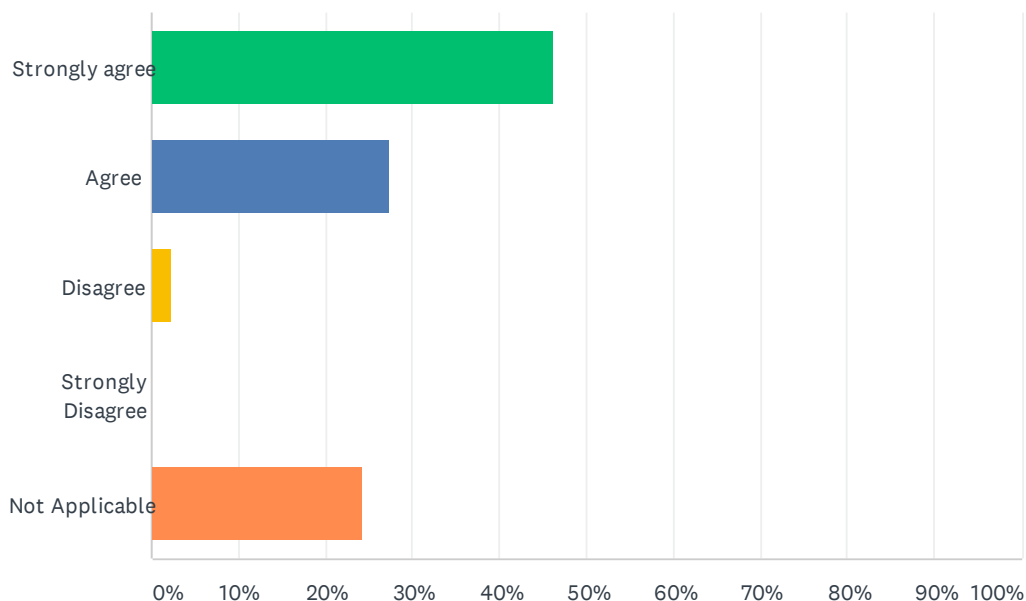


Q25 Has the implementation of DocuSign as a contract signature tool had a positive impact on your work?

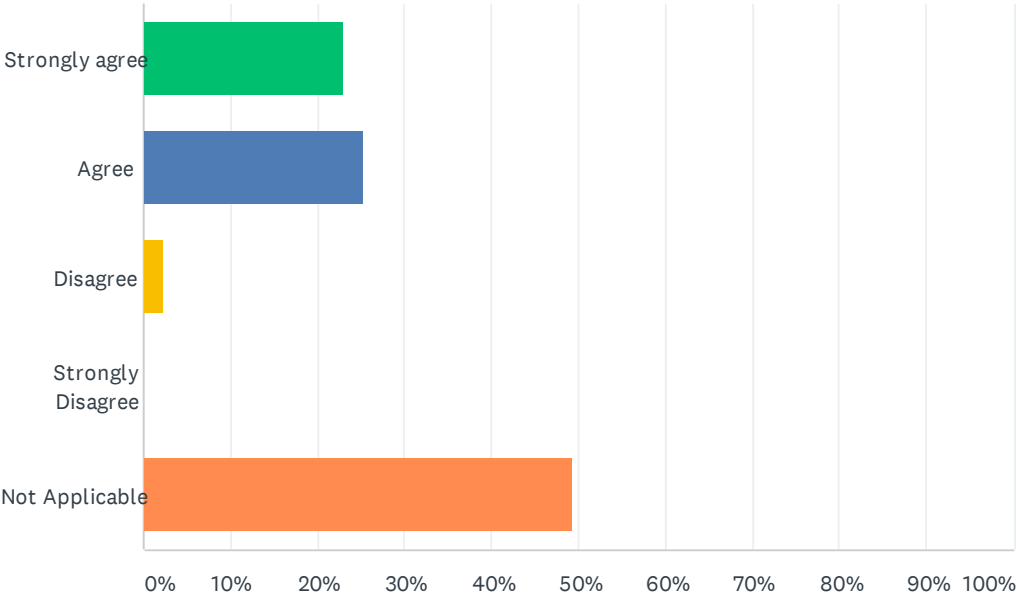
Answered: 91 Skipped: 24



ANSWER CHOICES	RESPONSES	
Strongly agree	46.15%	42
Agree	27.47%	25
Disagree	2.20%	2
Strongly Disagree	0.00%	0
Not Applicable	24.18%	22
TOTAL		91

Q26 Has implementation of ProcureNow as an electronic solicitation posting and evaluation tool had a positive impact on your work?

Answered: 91 Skipped: 24



ANSWER CHOICES	RESPONSES	
Strongly agree	23.08%	21
Agree	25.27%	23
Disagree	2.20%	2
Strongly Disagree	0.00%	0
Not Applicable	49.45%	45
TOTAL		91

Q 27. If you answered Disagree or Strongly Disagree to the DocuSign or ProcureNow questions above, please help us understand the reasons.

#	RESPONSES	DATE
1	N/A	12/14/2020 12:35 PM
2	N/A	12/14/2020 12:24 PM
3	The easy of which DocuSign work make it convenience to review document after hours which is extremely effective and efficient.	12/11/2020 10:23 AM
4	N/A	12/11/2020 10:02 AM
5	I put Not Applicable, as I haven't been acquainted with these procedures from Purchasing.	12/11/2020 9:48 AM
6	We need more training or clarification on the process. I had an order sit for a few weeks because folks didn't know the process and/or players in the step process	12/11/2020 9:47 AM
7	N/A	12/11/2020 9:31 AM
8	We should have been doing this a long time ago. Speeds up the signature process for new contracts.	12/11/2020 9:23 AM
9	I appreciate that the application was very timely during the pandemic; however, this is a repeat answer from Question 20: Please consider requiring that an application analysis be performed on every purchase of software to ensure: 1) that all stakeholders are identified and considered; 2) that the cross-departmental effect on business practices is efficient and not duplicative; 3) that our documents and data remain within our control and accessible; and 4) that citizen services are not being negatively affected. This would prevent many issues that have come up with DocuSign.	12/9/2020 11:04 AM
10	N/A	12/5/2020 9:09 AM
11	N/A have not used.	12/3/2020 6:17 PM
12	I've heard some other departments grumble but it's typically an internal communication problem, confusing about responsibilities, or people being hesitant to adopt change.	12/3/2020 3:05 PM
13	N/A	12/2/2020 3:34 PM
14	I understand that DocuSign costs a lot of money every time someone opens it. I do not use it though. I also have not used ProcureNow.	12/2/2020 2:25 PM
15	Internal procedures for processing and capturing documents was not adequately determined before starting to use the program.	12/2/2020 2:13 PM
16	I put "Not Applicable" to them because I have not been trained or given access to them. I feel that I do need this training.	12/2/2020 11:48 AM
17	I have not been offered access to Procurenw	12/2/2020 10:07 AM
18	Agree	12/2/2020 10:06 AM
19	We had hoped to use DocuSign more but realize there is a cost so do not plan to use much internally. We applaud its use for the city council meeting documents, contract documents, etc.	12/2/2020 9:28 AM